

SYBI

OB

Oct; 12

MN10ADL

Time : 2 Hrs.

Marks : 60

Q.1 a) Define organisational behaviour and discuss in brief the various factors that affect the working of an organisation. [15]

OR

Q.1 b) Define motivation. Compare Maslow's theory of motivation with Alderfer's. [7]

c) What are the various problems encountered in Performance Appraisal. [8]

Q.2 a) Explain the concepts in brief :- [15]

1. Personality
2. 360°
3. Social Loafing
4. Participation
5. Delphi Technique

OR

Q.2 b) Define leadership and explain in detail Blake and Moulton's managerial grid. [8]

c) Define groups and describe the different types of groups. [7]

Q.3 a) How can a manager create and individual into a team player? [7]

b) How does an organisation transmit culture to the employees? [8]

OR

Q.3 c) Why do people resist change? What are the various types of resistances? [7]

d) "It is impossible to eliminate stress." Explain. Suggest some ways of managing stress. [8]

Q.4 Write Short Notes on :- [Any 3]

- 1) Cross-Cultural issues of leadership
- 2) Women leaders
- 3) Quality circles
- 4) Changing organisational Culture
5. Why people join groups.
